

Basic Recording and Viewing Features

- DVR Button:**
- » Press DVR once to access the main DVR menu.
 - » Press DVR twice to go straight to your recordings.
 - » Press DVR three times to view your daily recording schedule.

To Pause Live or Recorded TV:

- » Press **II** (Pause).
- » To resume playing the program, press **▶** (Play).
- » You can stay paused for up to one hour if you are watching live TV. To get back to watching live TV, press the View Live TV button.

To Record a Program:

There are two easy ways to record a program.

1. To record a show you're watching, press **●** (Record), select which TV to record to (in Dual Mode only), then select OK.
2. To record a show from the guide, use the arrow buttons to highlight a future show you want to record, then press **SELECT** (Select) to bring up the Create Timer screen.* Select how often you would like to record the program. Select CREATE TIMER to accept.

Recommended Frequency Selections:

- **New Episodes:** Only records programs being shown for the first time.
- **Once:** Records the program you selected only one time.



To Watch a Recorded Program:

- » Press **DVR** twice → Highlight the program from your recordings that you want to watch → Press **SELECT** (Select) → Choose Start.

To Delete a Recorded Program:

- » Press **DVR** twice → Highlight the program from your recordings that you want to delete → Press **SELECT** (Select) → Choose Delete.

To View Your Scheduled Recordings:

- » Press **DVR** three times → Choose Timers.

To Delete a Recording Timer:

- » Press **DVR** three times → Select Timers → Highlight the timer you wish to delete → Press **SELECT** (Select) → Choose Delete.

*See the User's Guide for details on creating timers.

Equipment CONTROLS

Mode Buttons

- » **SAT:** controls your satellite. You will stay in SAT mode most of the time.
- » **TV:** controls your TV.*
- » **VCR:** controls your VCR or DVD player.*
- » **AUX:** controls other equipment such as a second TV or DVD player.*

Power & TV Power

- ▶ Turns the receiver on/off.
- ▶ Turns the TV on/off.*

Menu

Access features and settings including: Parental Locks, Favorites Lists, Customer Support and more.

TV/Video Input*

Press to see video from other equipment connected to your TV.*

Only works in TV mode. Not applicable with certain TV makes/models.

DVR CONTROLS

- DVR** Access main DVR menu
- Record** Record live TV shows as they happen
- Back** Rewind TV or recorded programs
- Play** Resume a paused program
- Skip Back** Go back 10 seconds
- Pause** Pause live TV or recorded programs
- Skip Fwd** Skip ahead in 30-second increments
- Stop** Stops playback of a recorded program
- Fwd** Fast forward quickly

Special CONTROLS

- Recover** Recovers satellite programming if your TV input or channel has changed.*
- DISH** Access DishHOME Channel 100 to explore interactive TV features.
- Picture-In-Picture (PIP) Buttons** Watch two separate programs at once. Only available in Single Mode. Refer to the User's Guide for more details.
- Format** Changes the shape of the picture on your TV screen to match the frame size of the program you are watching. Choose between Normal, Stretch, Partial Zoom, Zoom or Gray Bar.

*See the User's Guide for details on programming your remote.

Basic Navigation CONTROLS



- Page** Move up/down in on-screen menus and Program Guide one page at-a-time.
- Guide** Display current and future TV program listings. Also toggles lists between ALL Chan, ALL Sub, ALL HD, FAVORITES.
- Arrows** Channel up/down, navigate menus and the guide.
- Select** Select a show or menu option – like an enter button.
- Browse (right arrow)** Look for other channels while watching TV.
- Themes (left arrow)** Search for programs by categories such as sports.
- View Live TV** Return to watching live TV. Also exits all on-screen menus.
- Recall** Go back to the last channel viewed.
- Info** Display additional program info.
- # Search** Search for a program by name or by category
- REMOTE KEY** Green with number 1 indicates **TV1**. Blue with number 2 indicates **TV2**.

TV VIEWING BASICS

Important Features of Your Receiver

SAT Mode Button:

You will need to stay in SAT mode to use the remote control, even when operating your TV's volume, power and mute functions.

The "mode" you are in will light each time you touch a remote control button.



Turns the satellite receiver on or off.

Turns the TV set on and off.

Note: To control a TV, VCR, DVD or other available component, the remote control must be programmed. See the User's Guide for details.

Correct TV Channel/Input:


To watch TV or if you lose video:

- » Make sure **TV1** (room with receiver) is set to channel 3 or _____ (channel/input)
- » Make sure **TV2** (room without receiver) is set to channel 60 or 73 or _____ (channel/input) (Use the stickers in your User's Guide to help remind you which channel/input.)
- » Make sure your receiver is ON. Green or blue light will be visible on front panel of the receiver.

On-Screen Program Guide

» Press the GUIDE button to view the On-Screen programming guide.


» Press GUIDE again to bring up a pop-up menu asking which guide to display.

- **ALL Chan:** All DISH Network channels
- **ALL Sub:** All channels you subscribe to
- **ALL HD:** All HD channels you subscribe to
- **FAVORITES:** Only your Favorite channels – For Favorites Lists set-up, press the Menu button , select PREFERENCES, then select FAVORITES.

» If you prefer to toggle through the various guides by pressing the GUIDE button, it's easy to disable the pop-up menu feature. Press GUIDE until the pop-up screen comes up, select FAVORITES, select GUIDE button and select DONE.

Parental Locks

You can password-protect programming based on rating or on a channel-by-channel basis.

1. Press the MENU button , select LOCKS.
2. Select the LOCKS option you prefer from the LOCKS menu (such as "Lock PPV").
3. Select LOCK SYSTEM and choose a password.





DUAL TUNER

Unique Benefits of Your Dual-Tuner DVR

You can watch recordings on any TV connected to the dual-tuner receiver.

One receiver independently operates 2 TVs:

-  **TV1** has a **GREEN** remote key and is in the room with the receiver.
-  **TV2** has a **BLUE** remote key and is in the room without the receiver.



Check out this example house:

- » Start watching a recorded show in the living room and then finish watching it in the bedroom, without missing a second of your show.
- » You can record different shows in each room at the same time – and still be able to watch your recorded shows.



Plus, you get all the same great features in the living room and bedroom – all from just one award-winning DISH Network receiver.

The Benefits of Being Connected

Connecting a **phone line** or **high-speed Internet** connection into the receiver unlocks many great features, plus you can save \$5/mo. If you're not connected to a phone line or high-speed Internet, you will see a \$5 programming access fee on your monthly bill for each dual-tuner receiver.

Phone Line Benefits:

- » Caller ID* – See who's calling right on the screen.
- » Order Pay-Per-View with your remote control.
- » Play exclusive interactive games on DishHOME Channel 100.
- » Change your programming packages on DishHOME Channel 100.
- » Your receiver will automatically let DISH Network know that it is running smoothly.

High-Speed Internet Benefits:

- » DishONLINE – Access to thousands of movies and TV shows on demand 24/7.**

*With subscription to Caller ID through your local phone company.
**Not available for customers billed by a third party.



Receiver image may vary.

TROUBLESHOOTING

Quick Fixes for Most Common Problems

DISH Network prides itself on its award-winning, top-of-the-line high-definition DVR receiver. In the event you experience any problems watching or controlling your TV, try these quick fixes:

Blue, Black, Frozen or Snowy Screen:

- » **Reset Your Receiver:** If you see a blue, black, frozen or snowy screen, press and hold the POWER button on the front panel of your receiver for about 5 seconds. The receiver will restart and should return to programming in just a few minutes. Resetting your receiver is like re-booting your computer.



- » **Your TV May Be On The Wrong Channel / Input:** See the "TV Viewing Basics" panel to make sure your TV is set to the correct channel number or input.

Remote Won't Work:

Try replacing the batteries in your remote control. You may see a message on your screen regarding low battery strength.

Satellite Signal Message:

If you get an "acquiring satellite signal" message, your signal will be restored within minutes, not days or weeks like with cable. This is rare, and almost always temporary.

If you have had inclement weather and continue to have signal issues after the weather clears, make sure your dish antenna is not covered by snow, ice or a fallen object. If it can be accessed safely and easily, gently clear your dish.

Where do I go for 24/7 help?

 **www.dishnetwork.com/welcome**
Click on AskDISH for answers to your most common technical & billing questions

 **Receiver User's Guide**

 **Channel 100 – DishHOME Interactive TV**

 **Channel 101 – DISH Network Neighborhood**

 **Customer Support: 1-888-202-8990**